



Provide you with principles and perspectives on maintaining high performance while working virtually.

# Session Agenda

- Using Zoom: Questions and Chat
- Introduction to our Panel
- The Performance Pyramid
- Inspiring performance and spotting red flags
- Q and A



# **Chat questions**

What is the biggest enabler of high performance for you and what is the biggest challenge?
What gives you energy?
What depletes your energy?



# Our Panel







# **Malcolm McDowall**

 CEO Australia Pacific, Arcadis, global design consultancy with 27,000 employees

# **Joanne Lum**

- Psychotherapist
- Leadership and Resilience Coach and facilitator, SMG

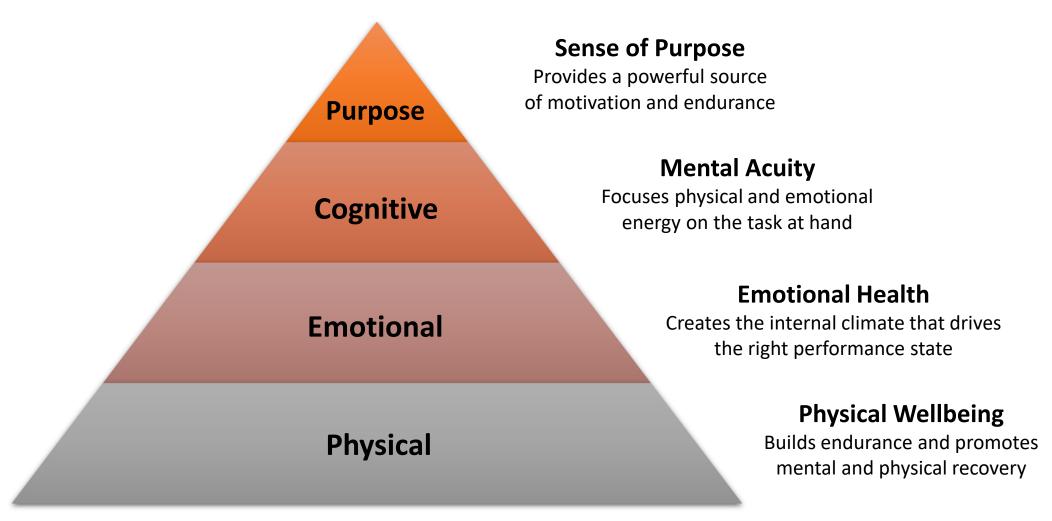
# **Philippe Etienne**

 Non-Executive Director & Former CEO, SMG Executive Mentor



# The Performance Pyramid

Loehr & Schwartz, 2001







# **Poll Question**

Of the four aspects of the Performance Pyramid, which is the one that is most challenging for you?

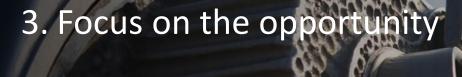
- 1. Maintaining your physical wellbeing
- 2. Maintaining your emotional health
- 3. Staying focused mentally
- 4. Maintaining a sense of **purpose**



# **Navigating Unchartered Waters**

1. Ensure you are "match fit"

2. Stay connected







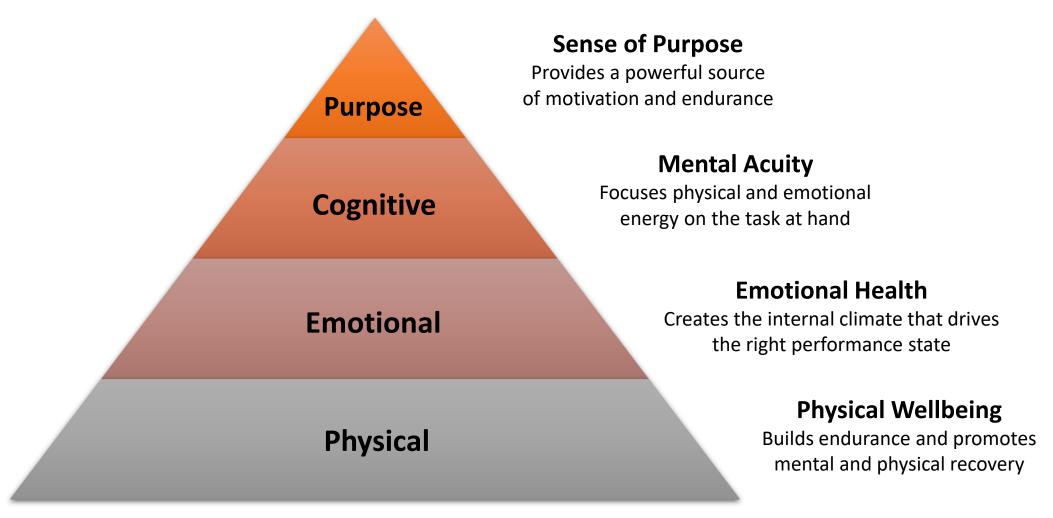


# **Chat Question**

What are some of the principles that you are working with to ensure optimal performance for you and your team.



# The Performance Pyramid: Motivating Endurance and helping identify "red flags"





# QUESTIONS TO INSPIRE ENDURANCE & MOTIVATION AND IDENTIFY RED FLAGS





### **Purpose**

### Provides a powerful source of motivation and endurance

- · What really gives you a sense of energy?
- o What's your North Star through all of this?
- How does what you are doing right now, continue to fit into the big picture?



### WHAT TO WATCH OUT FOR

- · Decreased interest in daily activities
- · Procrastinating responsibility
- Unclear on goals
- Feeling stuck

# Mental

### Focuses physical and emotional energy on the task at hand

- How are your focus levels?
- How are you going with taking regular breaks?
- What's occupying your thinking?

### WHAT TO WATCH OUT FOR

- Difficulty concentrating
- Racing thoughts
- Negative thinking or constant worry
- Delaying decisions or poor judgement

# 3

### **Emotional**

# Creates the internal climate that drives the right performance state

- What have you been noticing about how you have been feeling?
- What's been triggering that and how are you managing your response?
- · How has that been working for you?



### WHAT TO WATCH OUT FOR

- Feeling overwhelmed
- Agitated or unable to relax
- Irritable or short tempered
- Persistent low mood



### **Physical**

### Builds endurance and promotes physical recovery

- How are you maintaining a sense of balance?
- How are you sleeping?
- How are you doing with getting out and about?

Change in appetite

### WHAT TO WATCH OUT FOR

- Tired
- Restless Sleep
- Low immunity
- Muscle tension



Team Ansv	wers		

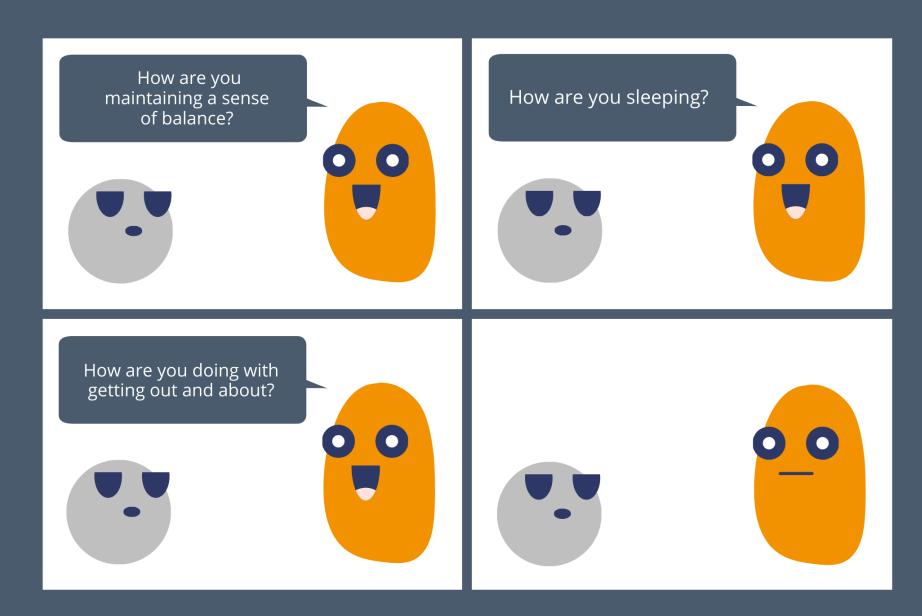
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Team A	Answers		

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Team Answers		

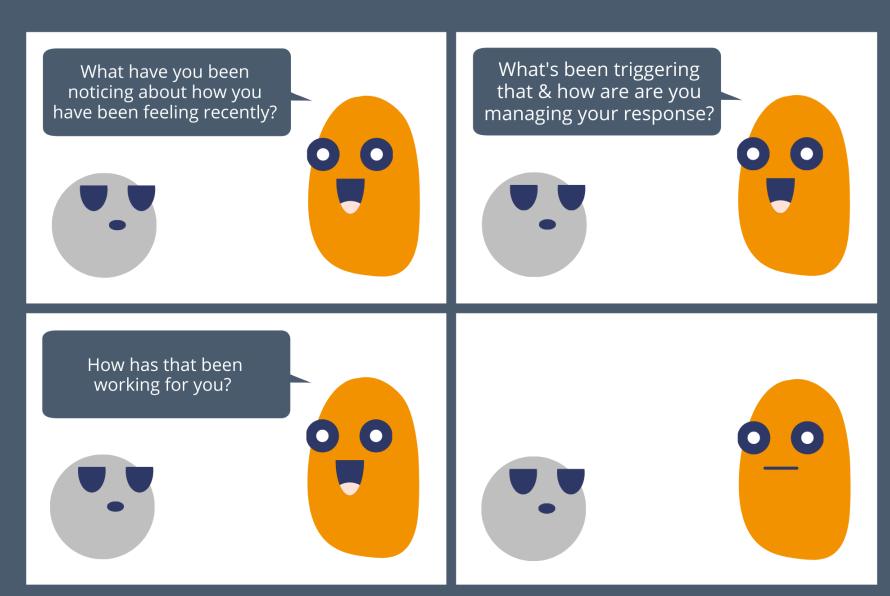
# PHYSICAL

- Tired
- Restless Sleep
- Low immunity
- Muscle tension
- Change in appetite



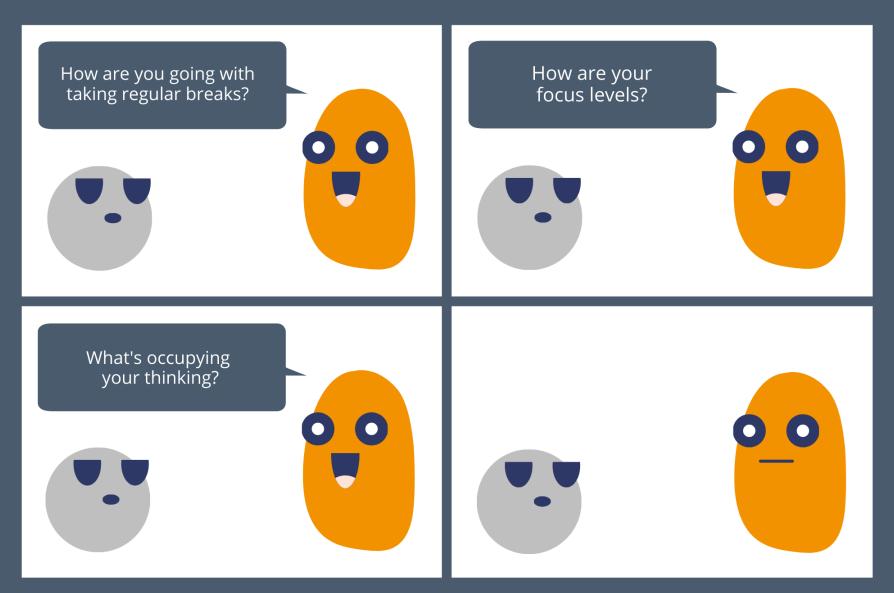
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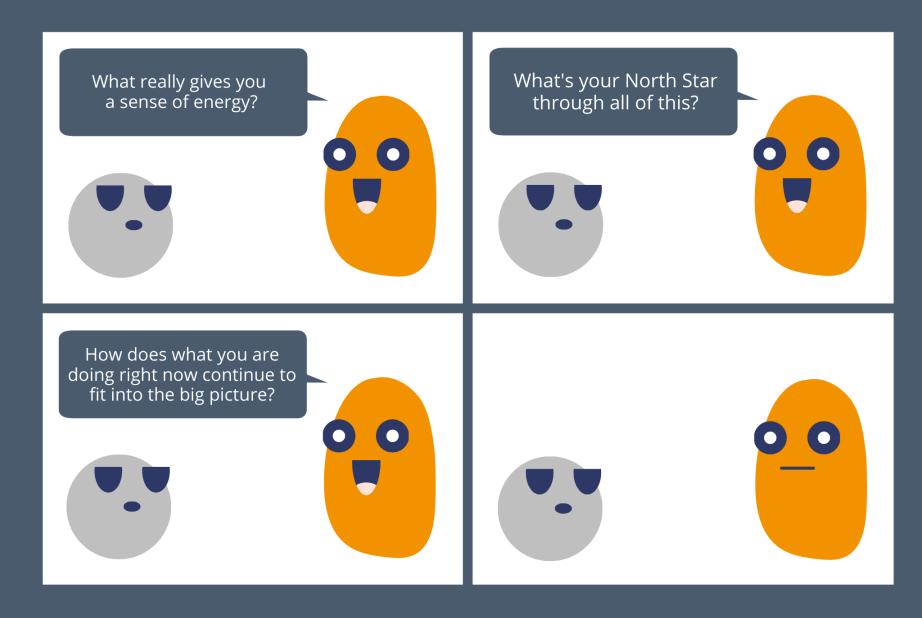
# MENTAL

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- Delaying decisions or poor judgment



# **PURPOSE**

- Decreased interest in daily activities
- Procrastinating responsibility
- Unclear on goals
- Feeling stuck



# Questions & Answers





# **Chat Question**

What will you do differently?



# QUESTIONS TO INSPIRE ENDURANCE & MOTIVATION AND IDENTIFY RED FLAGS



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My Answers	
Team Answers	

My Answers		
Team Answers		

My Answers		
Team Answers		

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Download worksheet





# SUSTAINING PEAK PERFORMANCE VIRTUALLY

Two 90-minute virtual team workshops to establish ways of working for resilience, endurance and optimal performance

Draw on the psychology based coaching of Stephenson Mansell Group to support you to maintain peak performance at every level

# **ABOUT THE PROGRAM**

It's proving hard for teams to maintain optimal performance when working virtually. That's because we are facing a new set of demands that are impacting our capacity to thrive at four levels: the physical, mental, and emotional as well as our sense of purpose.

In these two 90-minute virtually facilitated workshops, you will learn what creates and depletes energy in each of these four dimensions, and you will establish a team or peer-group 'team charter' that will create alignment, energy and shared accountability to deliver the results that matter for you.



### To find out more on this program, contact Chris Goris, Leadership and Programs Consultant, via .goris@smgrp.com.au or call 02 9950 2000

### **SESSION OUTLINES**

# Session 1: Explore the principles of endurance and establish Team "Charter" for working virtually

- Explore how resilience, endurance and our sense of well being is directly impacted by our physical, mental, emotional and spiritual capacity.
- Identify how to build resilience and endurance by building capacity in each of these dimensions
- Identify individual and team 'rituals' that increase your capacity
  in each dimension
- · Create a Team Charter to support each other to thrive

# Session 2: Review progress, celebrate success, and plan ahead

- Present back successes and areas for continual improvement
- · Fine-tune Team Charter
- Create a 3-month individual plan for sustainable high performance aligned with the team charter

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# Thank you

Next Webinar, Monday May 4<sup>th</sup>, 12:00 – 1:00 pm EST

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